# MARK MAYFIELD

Graduate | Network Administration | <a href="http://mark.kandm-solutions.com:3000/mmayfield">http://mark.kandm-solutions.com:3000/mmayfield</a> (210) 367-2471 (Cell) <a href="mayfield">mayfield</a> mayfield mark@gytc.com

**Career Objective:** The administration of computer systems and networks.

#### **Education:**

## A&M University San Antonio - San Antonio, Texas

Bachelor of Applied Science - Computer Information Systems | Summa Cum Laude

## San Antonio College - San Antonio, Texas

Associate of Applied Science - Network Administration | Phi Theta Kappa Level I Linux Administrator Certificate

#### **Relevant Coursework:** Cumulative GPA 3.7

Intro to PC Operating Systems, Introduction to Programming with C++, Programming Logic and Design, Fundamentals of Network Technology, A+ Essentials, A+ IT Technician, Network+, Information Technology Security, Unix 1, Unix II, Entry Network Technician, Routers (CISCO), Implementing and Supporting Server Operating Systems, Supporting Network Server Infrastructure, Enterprise Resource Management, Telecommunications I

#### **Certifications:**

## CompTIA (COMP001008912503)

- A+ IT Technician (June 27, 2009)
- Network+ (January 08, 2010)
- Security+ (July 01, 2010)

# **Competitions and Volunteer Work:**

- 2010 Participated in <u>CCDC</u> (Collegiate Cyber Defense Competition) on San Antonio College team
- 2011 Gave Linux presentation to Discount PC on Walzem Rd San Antonio, TX
   Redhat Bugzilla bugreport 703190 <a href="https://bugzilla.redhat.com/show\_bug.cgi?id=703190">https://bugzilla.redhat.com/show\_bug.cgi?id=703190</a>
- 2012 Volunteer site maintainer for <u>clfpoa.com</u>
   Participated in <u>MITRE</u> capture the flag security competition on the A&M SA team
   Participating member of A&M San Antonio team which achieved 2<sup>nd</sup> place out of 13 teams at the <u>Panoply</u> cyber security competition
- 2014 Participating member of team IDK IDC in <u>Global Cyberlympics</u>. Achieved 2<sup>nd</sup> place in North America and traveled to Barcelona, Spain to compete in international competition.

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## **Work History:**

November 04, 2014 – Current

# **DAUGHTERS OF CHARITY SERVICES OF SAN ANTONIO** – San Antonio, Texas NETWORK ADMINISTRATOR

Install, maintain, configure and repair computers, services and related equipment Develop and implement network security and policies

Coordinate between internal organization, partners and vendors

Provide company technical support

August 28, 2012 – October 2014

**DECISIONMATE** – San Antonio, Texas

NETWORK ADMINISTRATOR

Install, maintain, configure and repair computers and related equipment.

Not limited to, but including PC's servers, switches, routers, wireless access points, active directory domain services and virtual machine environments.

Document work and network environments (configurations, changes, layouts, diagrams and policies).

Sep 15, 2008 – July 1, 2011

**SAN ANTONIO COLLEGE** – San Antonio, Texas

TUTOR / LAB ASSISTANT

Tutor students in the Computer Information Systems department.

Assist with lab and department projects.

Fix, troubleshoot, and upgrade student and lab computers and equipment.

January 07, 2006 - April 17, 2012

LIBERTY TAX SERVICE - San Antonio, Texas

MANAGER / TAX PREPARER / INSTRUCTOR

Managed office for 2007 tax season (2008 was actual year)

Made schedules

Trained employees

Taught tax classes to perspective employees

Prepared taxes

Office and computer maintenance

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# References

#### Mr. Ivan Santana

Computer Information Systems Department Lab Supervisor San Antonio College <u>isantana@alamo.edu</u> (210) 486-1077

# Ms. Jeanne Coldewey

Liberty Tax Service Owner San Antonio, TX <u>jeanne.coldewey@libertytax.com</u> (210) 912-7115

#### Mr. Mike Matuszek

Computer Information Systems Department Assistant Professor San Antonio College mmatuszek@alamo.edu (210) 486-1066

# **Keenan Ramsey**

Rackspace – Email & Apps Windows Administrator San Antonio, TX <u>keenan@kmsolutionz.net</u> (210) 837-5283